

Frequently Asked Questions: 2017/18 Mountain Collective Pass

What do I get when buy a Mountain Collective (17/18) Pass?

Those who buy the Mountain Collective Pass (17/18) receive two free days of skiing or riding, 50% off any addition single day lift tickets purchased thereafter, and exclusive lodging deals at each of these 16 destinations:

Alta (Utah), Aspen Snowmass (Colorado), Banff Sunshine (Alberta), Coronet Peak/The Remarkables (New Zealand), Jackson Hole (Wyoming), Lake Louise (Alberta), Mammoth Mountain, (California), Revelstoke (British Columbia), Snowbasin (Utah), Snowbird (Utah), Sugarbush (Vermont), Sun Valley (Idaho), Squaw Valley Alpine Meadows (California), Taos (New Mexico), Telluride (Colorado) and Thredbo (Australia).

Autumn Sale Promotions – Why should I join early and buy now?

- The pass price of \$399USD is the guaranteed lowest price for 2017-18 season.
- Guests who purchase during the autumn sale (begins on March 7) are able to select a bonus day at the resort destination of their choice.
- Kids passes are only \$1 for a limited time
- Quantities of the spring sales promotion are limited and will run out.
- Pricing and promotions are subject to change at any time.

How does the third bonus day work?

Guests who purchase a Mountain Collective pass during the autumn sale, must choose one destination to receive the third bonus day, which must be selected at the time of purchase and will be displayed on the confirmation email. During the 2017/2018 season, guests who purchased during the spring sale will receive three complimentary days at this one destination and will then be eligible to purchase additional days at 50% off. *Please note: The third bonus day cannot be changed once an order has been completed.

What about the \$1 kids passes?

For each full price adult pass purchased, guests may purchase one kids pass (12 and under at time of purchase) for \$1USD. Additional kids passes may be purchased for \$99USD.

Which destinations are Global Affiliates and what do I get from them?

Global Affiliate resorts include Chamonix (France), Hakuba Valley (Japan) and Valle Nevado (Chile). Mountain Collective Pass Holders (18/19) receive two free days only at each destination. However they don't access any additional discounts on additional days or lodging discounts.

What changes are there to the Mountain Collective destinations for the 2017-18 season?

Beginning with the 2017-18 season, Sugarbush, Vermont and Snowbasin, Utah are new destinations. In addition, Alta, Snowbird, Banff Sunshine and Lake Louise have been divided and are now considered four separate destinations.

WhistlerBlackcomb and Stowe are no longer part of the Mountain Collective.

What is the difference between a DESTINATION and a MOUNTAIN?

Guests will receive two days of skiing at each DESTINATION, not MOUNTAIN. For example, guests receive two free days of skiing between Alpine Meadows and Squaw Valley, as those two mountains are the same destination. This is also true for the Aspen's mountains (Highlands, Buttermilk, Snowmass and Aspen); the Mammoth Resorts (Mammoth Mountain, June Mountain, Bear Mountain, and Snow Summit); Ski Queenstown-Coronet Peak-The Remarkables; Sun Valley's Dollar & Bald mountains.

Are there any blackout dates for redeeming my first two days or 50% off tickets?

There are no blackout dates with the Mountain Collective Pass or the 50% off lift tickets

What lodging deals are offered to Mountain Collective Pass holders?

Mountain Collective Pass holders (17/18) get exclusive access to great lodging deals at each of the Mountain Collective destinations. More information on specific lodging discounts is available at www.mountaincollective.com

*Please note: Some lodging properties will have blackout dates, in which Mountain Collective Pass holders are not eligible for a discount. Please note that Ski Queenstown-Coronet Peak-The Remarkables does not offer lodging.

When is the Mountain Collective pass valid at Southern Hemisphere resorts Thredbo, Coronet Peak and The Remarkables?

The 2017/2018 Mountain Collective Pass is valid during the 2017 ski season at Thredbo, Coronet Peak and The Remarkables. Passes for the 2017 Southern Hemisphere season are available now.

Where do I purchase my Mountain Collective Pass?

Passes can be purchased online at www.mountaincollective.com Or via one of the following travel partners: Ski Max, Travelplan, Mogul Ski World, MySnow Holidays, Blue Powder Tours and Snowcapped Travel.

Where do I pick up my Mountain Collective Pass?

Upon purchase you will receive an email confirmation and a unique barcode number which you will use to redeem your pass at each destination.

Who can guests contact for specific questions?

Telephone

- North America: 1.800.705.6286 (Hours of Operation | Monday-Sunday 6AM-6PM PST)
- Australia: 1300 020 589 (Hours of Operation | Monday-Sunday 9AM-4.30PM EST)

Email - support@mountaincollective.com

I am a premium pass holder at one of the Mountain Collective Resorts. What discounts can I get when visiting other Mountain Collective Resort destinations?

Premium pass holders at Mountain Collective Resorts can purchase unlimited 50% off single day tickets at the other Mountain Collective Resorts. We recommend reaching out to the resort you're interested in visiting to inquire about specific details.

Premium pass holders can purchase up to five (5) half price tickets at each Global Affiliate Destination.

I am an employee of one of the Mountain Collective Resorts. What discounts do I receive?

Employees of Mountain Collective Resorts can purchase unlimited 50% off tickets at other Mountain Collective Resorts. See your human resources department for details.

2017/18 MOUNTAIN COLLECTIVE PASS

2017/18 Mountain Collective Pass Holders are eligible for 2 days and unlimited 50% 1 day passes at full partner destination.

For Affiliate resorts, 2017/18 Mountain Collective Pass holders receive 2 Free Days Only – no additional 50% off days

FULL PARTNER DESTINATION**MOUNTAIN COLLECTIVE BENEFIT**

ALTA	2 Days & unlimited 50% 1 day passes for any additional days
	2 Days & unlimited 50% 1 day passes for any additional days
ASPEN SNOWMASS	<u>2 Days can be used at either: SNOWMASS – ASPEN MOUNTAIN – ASPEN HIGHLANDS – BUTTERMILK. NB.</u> Pass holders do not get 2 days at each resort
	2 Days & unlimited 50% 1 day passes for any additional days
NZSKI – 2017 SEASON	<u>2 Days can be used at either: CORONET PEAK OR REMARKABLES.</u> Pass holders do not get 2 days at each resort
JACKSON HOLE	2 Days & unlimited 50% 1 day passes for any additional days
SUNSHINE VILLAGE	2 Days & unlimited 50% 1 day passes for any additional days
LAKE LOUISE	2 Days & unlimited 50% 1 day passes for any additional days
MAMMOTH MOUNTAIN	2 Days & unlimited 50% 1 day passes for any additional days
REVELSTOKE	2 Days & unlimited 50% 1 day passes for any additional days
SNOWBASIN NEW 17/18	2 Days & unlimited 50% 1 day passes for any additional days
SNOWBIRD	2 Days & unlimited 50% 1 day passes for any additional days
SQUAW VALLEY	2 Days & unlimited 50% 1 day passes for any additional days
SUGARBUSH NEW 17/18	2 Days & unlimited 50% 1 day passes for any additional days
SUN VALLEY	2 Days & unlimited 50% 1 day passes for any additional days
TAOS	2 Days & unlimited 50% 1 day passes for any additional days
TELLURIDE	2 Days & unlimited 50% 1 day passes for any additional days
THREDBO – 2017 SEASON	2 Days & unlimited 50% 1 day passes for any additional days

Thredbo Premium Pass Holder Benefits

The Thredbo Premium Pass with Mountain Collective Benefits is

1) THREDBO 365 PASS

Thredbo 365 Pass holders can purchase unlimited 50% off single day tickets at the other Mountain Collective Resorts. We recommend reaching out to the resort you're interested in visiting to inquire about specific details.

Discounted pass pick up – Full partner resorts

Below are the locations for eligible Thredbo season pass holders to purchase their 50% off 1 day lift passes

<u>FULL PARTNER DESTINATION</u>	<u>RECIPROCITY - DISCOUNT PASS COLLECTION POINT</u>
ALTA	Present pass and photo ID at any Ticket office
ASPEN SNOWMASS	Present pass and Photo at any ticket window: Snowmass – Aspen Mountain – Aspen Highlands - Buttermilk
NZSKI – 2017 SEASON	Present pass and photo ID at Coronet Peak –Remarkables – Snow Centre Queenstown
JACKSON HOLE	Present pass and photo ID at any Ticket office
SUNSHINE VILLAGE	Present pass and photo ID at the Ski Hub in Banff or at Guest Services in resort
LAKE LOUISE	Present pass and photo ID at the Ski Hub in Banff or at Guest Services in resort
MAMMOTH MOUNTAIN	Present pass and photo ID at any Ticket office
REVELSTOKE	Present pass and photo ID at any Ticket office
SNOWBASIN NEW 17/18	TBC
SNOWBIRD	Present pass and photo ID at any Ticket office
SQUAW VALLEY	Present pass and photo ID at any Ticket office
SUGARBUSH NEW 17/18	TBC
SUN VALLEY	Present pass and photo ID at any Ticket office
TAOS	Present pass and photo ID at any Ticket office
TELLURIDE	Present pass and photo ID at any Ticket office

Thredbo premium pass holders can purchase up to five (5) half price tickets at each Global Affiliate Destination. **Please note that this is not the same benefit as full partner resorts and pick up locations are very specific.**

<u>AFFILIATE RESORT</u>	<u>AFFILIATE BENEFIT</u>	<u>PASS COLLECTION POINT</u>
HAKUBA VALLEY	<p>You may only purchase your 50% off Hakuba Valley Ticket at the following four ski resort ticket centres below. Show your ski resort season pass and bring photo ID (valid passport or driver's license) in person. Staff may take a photocopy of your photo ID, thank you for your co-operation.</p> <p>You can purchase from 1 day up to 5 days maximum Hakuba Valley tickets at 50% off the retail rate.</p>	<ol style="list-style-type: none"> 1. Hakuba Happo Information Centre (Hakuba Happo-one Snow Resort) 2. Hakuba Goryu Escal Plaza (Hakuba Goryu Snow Resort) 3. Hakuba Cortina at the ticket office adjacent to the Green Plaza Hotel 4. Kashimayari Snow Resort at Camp 1, Ticket Centre on Nakatsuna Slope
CHAMONIX	<p>Top tier Season Pass Holders can only purchase a consecutive 5 day lift ticket at ½ price at Chamonix customers are not able to purchase single day lift tickets at half price.</p> <p>This pass must be either the Chamonix Le Pass or Mont Blanc Pass</p>	<p>Present Pass and photo ID at Central Cash Desk, 35, place de la Mer de Glace, 74400 – CHAMONIX MONT-BLANC</p>
VALLE NEVADO	<p>50% off 1 – 5 day lift pass</p>	<p>Present pass and photo ID at any Ticket office</p>

FULL PARTNER RESORTS

2016/17 and 2017/18 Top Tier Season Pass holders of Mountain Collective Destinations are eligible for unlimited 50% off the price of the in resort rate 1 day lift pass at Thredbo.

BELOW ARE THE ELIGIBLE SEASON PASSES FROM EACH FULL PARTNER DESTINATION

PASS MUST BE PAID IN FULL TO BE ELIGIBLE

<u>DESTINATION</u>	<u>ELIGIBLE PASS</u>
ALTA	ALTA UNLIMITED USE PASS
ASPEN SNOWMASS	PREMIER PASS
NZSKI	3 PEAKS PASS
JACKSON HOLE	GRAND PASS
LAKE LOUISE - SUNSHINE	THE BIG 3 SEASON PASS
MAMMOTH MOUNTAIN	CALIFORNIA PREMIUM PASS
REVELSTOKE	REVELSTOKE SEASON PASS
SNOWBASIN NEW 17/18	PREMIER SEASON PASS
SNOWBIRD	UNLIMITED PASS
SQUAW VALLEY	GOLD PASS
SUGARBUSH NEW 17/18	ALL MOUNTAIN 7 PASS
SUN VALLEY	ADULT OR YOUTH CHALLENGER PASS
TAOS	TAOS FULL PASS AND TAOS VALUE PASS
TELLURIDE	SEASON PASS PLUS