



THREDBO RESORT CENTRE - TERMS & CONDITIONS

In providing booking services Thredbo Resort Centre Pty Limited ABN 37 003 896 026 ("Thredbo Resort Centre") acts as an agent for various property owners, lessons, operators & activity providers ("Independent Operators") & the Thredbo Resort Centre does not accept or undertake any personal liability when acting in this capacity.

Upon arrival a registration card must be signed. Every person signing this document and/or actually occupying any accommodation or utilising any services shall be liable for all accommodation, restaurant, damages and other charges incurred during your stay. You must be at least 18 years of age to sign this document.

Payments - Winter

A deposit of 50% of the total cost of the booking, inclusive of all services ("Total Cost") must be received at the time of booking. Reservations will not be confirmed without payment. Failure to do so will result in the reservation being automatically cancelled without notice. Payment of this deposit indicates your acceptance of Thredbo Resort Centre terms and conditions.

Final payment of the remaining 50% of the Total Cost must be received no later than 60 days prior to the arrival date. Failure to make the final payment on time will result in the booking being automatically cancelled without notice. Cancellation fees will be charged in accordance with the Cancellation Conditions set out below. If the date on which the reservation is made or the date on which the deposit is otherwise due, is less than 60 days prior to the arrival date, immediate payment in full of the Total Cost is required at the time of making the reservation unless otherwise notified to you at the time the reservation is made. Payments by personal cheque may be refused at the Thredbo Resort Centre's discretion.

Payments - Summer

A deposit of 50% of the total cost of the booking, inclusive of all services ("Total Cost") must be received at the time of booking. Reservations will not be confirmed without payment. Failure to do so will result in the reservation being automatically cancelled without notice. Payment of this deposit indicates your acceptance of Thredbo Resort Centre terms and conditions.

Final payment of the remaining 50% of the Total Cost must be received no later than 30 days prior to the arrival date. Failure to make the final payment on time will result in the booking being automatically cancelled without notice. Cancellation fees will be charged in accordance with the Cancellation Conditions set out below. If the date on which the reservation is made or the date on which the deposit is otherwise due, is less than 30 days prior to the arrival date, immediate payment in full of the Total Cost is required at the time of making the reservation unless otherwise notified to you at the time the reservation is made. Payments by personal cheque may be refused at the Thredbo Resort Centre's discretion.

Cancellation Fees

Cancellation of a booking must be in writing and must be received by the Thredbo Resort Centre via email to reservations@thredbo.com.au. Cancellation fees will be charged on confirmed bookings in accordance with the following Cancellation Conditions. Failure to make final payment on the due date will result in an automatic cancellation of the booking without notice and the following Cancellation Conditions will also apply.

Cancellation Conditions - Winter:



- Bookings cancelled more than 60 days prior to the arrival date are subject to a cancellation fee of 15% of the Total Cost.
- Bookings cancelled 30 to 60 days prior to the arrival date will incur a cancellation fee of 50% of the Total Cost.
- For those bookings cancelled less than 30 days prior to the arrival date, a cancellation fee of 100% of the Total Cost will be incurred (that is, there will be no refund).

Cancellation Conditions - Summer:

- Bookings cancelled more than 14 days prior to the arrival date will incur a cancellation fee of 50% of the Total Cost.
- For those bookings cancelled less than 14 days prior to the arrival date, a cancellation fee of 100% of the Total Cost will be incurred (that is, there will be no refund).
- Refundable
- Special packages shown as NON REFUNDABLE are NON REFUNDABLE. Deposits cannot be transferred between properties & will not be refunded or applied towards payments for any other properties. When valid, refunds will only be made to the person who made payment on the booking. Refunds will not given on no shows, or any portion of a package which is not used.

Security Deposits

Security deposits may apply on selected properties. Funds must be available to hold on a credit card.

Weather Conditions

Under no circumstances can Thredbo Resort Centre or any of the property owners be held responsible for snow or weather conditions, nor can any holidays be cancelled other than in accordance with the cancellation policy detailed above. No holiday can be cancelled, altered or amended on the basis of weather conditions.

Changes, Responsibility and Further

All information in respect of goods and services offered, including prices, is subject to alteration or withdrawal without notice. Thredbo Resort Centre and all Independent Operators reserve the right to alter, amend or cancel all or any arrangements or prices in regard to accommodation, tours or packages. The right to alter prices referred to in the preceding paragraph applies until the Thredbo Resort Centre has received a deposit.

Minimum length of stays may vary between properties. Minimum stay requirements may apply to you and you will be notified of any such requirements at the time you make a reservation.

Packages may not be available during certain periods and are subject to availability at all times.

If you require any information about whether a particular property has GST included in its rates then please contact the Thredbo Resort Centre.

Activities booked may be hazardous and involve risk to participants. Participants should carefully assess risks and their own fitness levels in choosing activities. No responsibility or liability is accepted or undertaken by Thredbo Resort Centre, its employees, agents or contractors or any Independent Operator, its employees, agents or contractors for any death, injury, accident, damage to personal property (including baggage) or any other matter arising from any act, omission or thing outside of their control.



In addition to the terms and conditions set out above, any booking is subject to such further terms and conditions as advised at the time of booking or as may be displayed at the time of utilisation of the item or service.

Any provision of, or the application of any provision of, these term and conditions which is void, illegal or unenforceable in any jurisdiction does not affect the validity, legality or enforceability of that provision in any other jurisdiction or of the remaining provisions in that or any other jurisdiction.

Insurance

The Thredbo Resort Centre always considers it wise and strongly recommends you obtain travel insurance. This insurance can protect you against loss of personal belongings, public liability & also against your need to cancel under certain conditions as indicated in your travel insurance brochure.

Privacy

The Thredbo Resort Centre (TRC) will not use your personal information for any reason other than for the purposes of TRC marketing to you from time to time. Your name and phone contact will be given to the property manager for arrival details. If you do not wish your personal information to be used for this purpose please contact TRC on 02 6459 4294.

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Year Round Reservations

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