

# THREDBO SCHOOL GROUPS PLANNER – 2018



The Thredbo Winter School Planner is intended to assist teachers and school organisers plan their trip to Thredbo.

The aim is to answer all those little questions you come across during the planning process.

Even if you have been bringing groups to Thredbo for years, please read through this document in its entirety to keep up to date with all the latest Thredbo information to ensure your next trip is the best one ever.

The planner outlines general information along with details on Snow Sport lessons, rental equipment and clothing.

## CONTACT INFORMATION:

Kosciuszko Thredbo Pty Ltd

Valley Terminal – Friday Drive,

Thredbo Village NSW 2625

PO Box 92, Thredbo Village NSW 2625

P: 1300 020 589      F: (02) 6459 4101

Group Bookings:	Rochell Everett	P: (02) 6459 4157 <a href="mailto:groups_thredbo@evt.com">groups_thredbo@evt.com</a>
Thredbo Guest Services:	Friday Flat (Winter Only)	P: (02) 6459 4156
	Valley Terminal	P: (02) 6459 4151
	Jindabyne (Winter Only)	P: (02) 6451 4153
Thredbo Sports Retail & Rental:	Friday Flat	P: (02) 6459 4178
Thredbo Snow Sports:		P: (02) 6459 4044
Thredbo Leisure Centre:		P: (02) 6459 4138
Thredbo Ski Patrol:		P: (02) 6459 4147
Medical Centre:	Valley Terminal	P: (02) 6457 6254
Jindabyne Police:		P: (02) 6456 2244
National Parks Visitor Centre:		P: (02) 6450 5600

## **THREDBO OVERVIEW:**

Thredbo is open 365 days a year and is a gorgeous alpine playground located half way between Sydney (5-6.5 hours / 500km approx.) and Melbourne (5.5-7 hours / 500km approx.) and a mere 2.5 hours / 180km approx. from Canberra.

## **NATIONAL PARK ENTRY FEE:**

The National Parks and Wildlife Service requires all vehicles in the park to have a valid entry permit displayed. For winter 2018 (June long weekend to October long weekend), the daily bus passenger rate is \$3.60 per student and \$11.45 per adult (1 adult free of charge per 10 paying students). A daily pass is valid for a 24hr period.

National Park passes can be purchased from:

- The National Park Entrance Station, Alpine Way - 13km before Thredbo
- Snowy Region Visitor Centre, Jindabyne (recommended)
- National Parks Visitor Centre, Khancoban

## **BOOKING PROCESS:**

### **Step 1: Request for a Group Booking**

- Group booking requests must be received by Thredbo Guest Services: Groups no later than 2 weeks prior to the arrival date. In 2018, the allocation of lesson times for a group booking is on a first come first serve basis.
- Booking requests must be submitted on the Group Booking Form which can be requested from Thredbo Guest Services: Groups.

Please note:

- Your booking request will be reviewed and you will receive confirmation of approval, or request to alter lesson times, within 5 business days of your original request.
- Requested times for lessons or rental collection may not be available due to the demand of the products on a requested date, in which case alternate times or dates will be offered.

### **Step 2: Final Confirmation of a Group Booking**

- 10 days prior to arrival, groups must submit a final copy of the group booking form, including guest numbers, names, an in-resort contact and any medication or allergies of which Thredbo staff should be aware. This will help ensure correct allocation of instructors and the timely preparation and collection of orders. Thredbo Groups will not accept any other forms other than the supplied group booking form.
- 1 week prior to the group's arrival, Thredbo Guest Services: Groups will send an email containing valuable information to assist the group in making the most of their time in Thredbo. The group contacts or leaders should view this information prior to arrival.

### Step 3: Collection of a Group Booking

- Thredbo Group bookings are to be collected from Thredbo Guest Services: Friday Flat, Jindabyne or Valley Terminal (Scenic Pass orders only).

Please note:

- Friday Flat Guest Services collection: orders will be available for collection daily from 8am to 5pm during winter.
  - Jindabyne Guest Services collection: orders will be available for collection Monday to Friday 10.30am - 4.30pm and Saturday 1pm - 4pm during winter.
  - Valley Terminal Guest Services collection: Scenic Pass orders will be available for collection daily from 8am to 5pm.
- Medical Consent and Unaccompanied Minor Rental forms must be returned to Guest Services when collecting the Groups order, if not previously submitted.

Please note:

- The Unaccompanied Minor Rental form is only required if the group is renting equipment from Thredbo.

### GUEST SERVICES AND RETAIL AND RENTAL WINTER OPERATIONAL HOURS:

Guest Services Jindabyne: Monday to Sunday 8am – 5pm\*

\*Subject to change

Guest Services Friday Flat: Monday to Sunday 8am – 5pm

Guest Services Valley Terminal: Monday to Sunday 8am – 5pm

Friday Flat Retail and Rental: Monday to Sunday 8am – 5pm

Organising groups on trips takes a lot of work and there can be unexpected delays so it is recommended groups allow plenty of time for travel and collection of National Park entry permits, lift passes and rentals. The rental process can take longer than you think as there is a lot to do, please allow at least 1.5 hours for outfitting the group.

**Note: It is a good idea to collect your lift passes and rental equipment the afternoon prior to the groups start date, if time allows.**

## **THREDBO SPORTS RENTAL INFORMATION:**

Groups renting from Thredbo Sports receive great gear at competitive prices, plus the peace of mind knowing that the two outlets in Thredbo are right at the base of Friday Flat and Valley Terminal, if something does not go according to plan. The friendly knowledgeable team at each location can make any adjustments, if required.

All group rentals are to be collected from Thredbo Sports Friday Flat location only.

Group rental products consist of the Sports range:

This is either:

- Skis, boots and poles or
- Snowboard and boots

All group rental packages include a helmet, as well as wrist guards for those snowboarding.

**Note: It is essential that you arrive at Thredbo Sports at your allocated time, if you are late for collection it may result in longer than usual processing times.**

## **SNOW SPORTS LESSON INFORMATION:**

Thredbo Snow Sports are the team to guide you from gentle green beginner runs all the way through to black diamond trails. There are over 200 experienced instructors from all corners of the globe teaching kids, teenagers and adults the skills needed to have fun on the slopes.









All Snow Sports group lessons meet at the base of Friday Flat. You will need to identify yourself to the Snow Sports Group Supervisor who will be wearing a green Thredbo jacket. Please ensure the group is ready to be allocated into their groups 15 minutes prior to the group lesson starting time. It is important to note that groups must adhere to the lesson times. If your group is late, the lesson will still finish at the initial lesson end time.

Lesson times: 8.30am, 10.30am and 2pm. Please allow enough time to arrive to your assigned lesson and call in advance if you are late 02 6459 4157.

## STUDENT ABILITY LEVELS:

To ensure groups get the most out of their snow time, numbers and the skill ability level of every student are required to allow Thredbo Snow Sports to formulate the lesson plans and allocate the required amount of instructors.

The following ability levels are in-line with the DET guidelines:

Level	Category	Symbol	Ability – Teen (13-17) Skier	Ability – Teen (13-17) Boarder
1	First timer		First time skiing	First time snowboarding
2	Beginner		You can stop and start. Time to ride the lift!	You can heelside and toeside turn your board. Time to ride the lift!
3	Beginner		You can ride the lift and snowplough turn.	You can ride the lift and are beginning to link turns.
4	Intermediate		You're starting to perform parallel turns and are moving faster down the hill.	You can link your turns. Time to take your riding to the next level and try some varied terrain
5	Intermediate		Ready to start performing long and short parallel turns	It's time to link your turns on steeper terrain, take on beginner jumps and learn how to ride switch.
6	Intermediate		You're mastering Blue runs and taking on more Black runs. You are exploring more challenging terrain and bettering your technique.	You have mastered Green and Blue runs. Your now linking turns down Black runs confidently and ready to learn some tricks in the park.
7	Advanced		You're making parallel turns with pole plants. Time to learn dynamic short turns to ski bumps and steeper terrain.	Master of the Black runs. Time to learn technical freestyle riding and advanced freeride riding.
8	Advanced		You've mastered every run. It's time to get off-piste and into the powder, bumps, cliffs and steeps.	You've mastered every run. Time to get off-piste and take on cliffs, drops and stepper terrain.

## WHAT TO BRING:

Some group members maybe packing for their very first time at the snow. Here is a list of recommended items for an enjoyable and warm trip to the snow.

- Beanie, balaclava
- Neck gaiter/warmer
- Goggles
- Waterproof gloves
- Waterproof winter boots or shoes with good tread/grip
- Bathing suit
- Sunglasses
- Sunscreen
- Lip balm
- Ski jacket and pants
- Long underwear/ thermals
- Ski socks
- Emergency numbers/ Medicare number
- Camera

If you arrive and realise you have left something behind, there are a number of retail outlets that will have what you need.

Remember to dress warm and in layers. A tip is polypropylene, silk or wool rather than cotton next to the skin and pair with waterproof outerwear.

When purchasing socks, it is advisable to select ones that are specifically designed for skiing or snowboarding. They will keep your feet warmer and dryer than regular socks. Only ever wear one pair of socks at a time.

The weather in the mountains is variable. As most of your body heat can be lost through the top of your head, ensure that you always have a beanie or hat with you.

Eyewear is essential; make sure everyone has adequate goggles or sun glasses when on the mountain. In poor weather conditions, goggles are highly recommended over sunglasses.

# GROUP BOOKING TERMS AND CONDITIONS:

## Booking & Payment Information

1. Bookings must be made at least 14 days prior to arrival. (Priority given to early bookings.)
2. All passes & equipment rental must be paid for prior to or on the day by bank or school cheque, cash or credit card.
3. Payment by Direct Deposit must be made no later than 3 days prior to arrival.
4. Payment is per group, no individual payments.
5. Kosciuszko Thredbo Pty Ltd does not accept DINERS or AMEX cards or personal cheques.
6. **If choosing the Direct Deposit method you must wait until your confirmation number has been provided and quote as a reference when depositing.**

Direct Deposit Details are as follows:

Kosciuszko Thredbo PL

NAB BSB: 082 001 A/C: 53 364 0174

Cheques are to be made out to: Kosciuszko Thredbo PL

## Ticketing Conditions & Information for School Groups

Bona fide school groups must consist of 20 or more to receive this offer.

1. Bona fide school groups to Year 12 will be charged at the Student rate and receive 1 teacher free for every 10 paying students.
2. ALL passes must start on the same day.
3. 1/2 day free ski is available on 5 Day products from 1pm on the day prior to the first full day of riding. Start date of ticket to be based off the first full day. All passes are for consecutive days.
4. Student Lift & Lesson packages include all mountain lift pass and a 2hr group lesson daily. Group lessons are not available for children under 7 years of age. Please refer to the following link for information on the full day and 1/2 day Thredboland program:  
<https://www.thredbo.com.au/lessons-programs/thredboland-ski-program-4-6-years/>
5. Adult Lift & Lesson packages include all mountain lift pass and a 2hr group lesson. Lesson is to be taken with the Students class.
6. All group ski & snowboard lessons meet at Friday Flat. Lesson times are 8.30am, 10.30am & 2pm ONLY.
7. **Lessons meet 15 minutes prior to start times.** i.e. 8.15am, 10.15am & 1.45pm.
8. Student 5 Day Lift & Lesson passes include 5 x 2hr group lessons. First lesson can be taken at 2pm on first bonus half day then 8.30am, 10.30am or 2pm on the following four days; or lessons taken on 5 consecutive days at 8.30am, 10.30am or 2pm.
9. Extra 2 hour lessons are only available from 2 – 4pm, Monday to Friday and valid for students up to Year 12 only.
10. All Student passes include a Thredbo lanyard and a lift pass with the students information.
11. Tobogganing is not available to school groups.

## Rental Conditions & Information

1. Rental equipment is collected from Friday Flat Thredbo Sports only.
2. Rental collection times are booked in half hour intervals. Arriving late to your allocated time may put you behind the last group booked, resulting in on-snow delays.
3. The Group Information Form MUST be fully completed and returned no later than 10 days prior to the group's arrival to enable entry of guest rental information into our system, which helps avoid congestion when going through the Rental process.
4. Unaccompanied Minor Rental Forms must be completed prior to arrival and presented to Thredbo Sports Rental on arrival.

## School Lunches Conditions and Information

1. Lunch order requirements must be pre booked at least 10 days in advance.
2. Minimum number of 20 is required to qualify for school lunch group rates.
3. Adults and Students are at the one rate. There are no free of charge meals.
4. Lunch times must be booked in and are at 45 minute intervals.
5. The lunch area booked is upstairs at the Friday Flat Bistro.
6. Lunch examples are a guide on what will be on offer, not all options may be available on the requested days.
7. Any particular dietary requirements must be forwarded 10 days in advance.
8. Cancellation of lunch orders must be 10 days in advance or an administration fee will apply.



# CONTRACT FOR LIFT AND MOUNTAIN ACCESS



## **RISK WARNING:**

**RECREATIONAL ACTIVITIES (INCLUDING SKIING, SNOWBOARDING and MOUNTAIN BIKING) INVOLVE A SIGNIFICANT RISK OF PHYSICAL HARM OR PERSONAL INJURY INCLUDING PERMANENT DISABILITY AND/OR DEATH TO PARTICIPANTS. ANY SUCH INJURY MAY RESULT NOT ONLY FROM YOUR ACTIONS BUT FROM THE ACTION, OMISSION OR NEGLIGENCE OF OTHERS.**

Terms and conditions of use:

1. You acknowledge that you will observe the Alpine Responsibility Code (copies available on request and displayed throughout the mountain) and that you will conduct yourself in a safe and controlled manner at all times.
2. You must read all signs and follow all directions given by us, our employees or our agents.
3. You acknowledge that the risks associated with snow based recreational activities are not always prominent, conspicuous or physically observable.
4. You engage in any recreational activity at your own risk and you acknowledge that except to the extent that the law, including the Competition and Consumer Act 2010 provides that liability cannot be excluded, we are not liable for any breach of any warranty that services we provide will be provided with reasonable care and skill. Where that liability cannot be excluded, Thredbo (KT) will limit its liability to the maximum extent permitted by law.
5. You acknowledge that we provide "recreational services" as defined in the Competition and Consumer Act 2010. To the maximum extent permitted by this Act, we exclude liability to you for:
  - a) death;
  - b) personal injury;
  - c) the contraction, aggravation or acceleration of a disease; and
  - d) the coming into existence, the aggravation, acceleration or recurrence of any other condition, circumstance, occurrence, activity, form of behaviour, course of conduct or state of affairs in relation to an individual:
    - 1) that is or may be harmful or disadvantageous to an individual or community; or
    - 2) that may result in harm or disadvantage to an individual or community.arising out of any failure by us, our employees, or agents to comply with any consumer guarantees applying to the services (including those set out in the Australian Consumer law). Where liability cannot be excluded, Thredbo will limit its liability to the maximum extent permitted by law.
6. We make no warranties in relation to the services to be provided. Without limiting paragraph 3 above, all warranties, representations or conditions relating to the services we provide (whether express or implied and whether arising out of contract, at common law or under statute) are to the maximum extent permitted by law expressly excluded and you acknowledge that our liability under any statutory right or any condition or warranty implied by the Competition and Consumer Act 2010 which cannot be excluded, is limited at our option to the resupply of the services or the payment of the cost of having the services supplied again.
7. Except to the extent that the law, including the Competition and Consumer Act 2010 provides that liability cannot be excluded, you acknowledge that we are not liable to you for any personal injury or death, which includes loss, damage, injury to you or any persons and any incidental, indirect, special, consequential or economic loss or damage to you or any persons (including loss of opportunities, exemplary or punitive damages) whether arising from default, negligence, misconduct or otherwise by us, our employees or our agents and you indemnify us against all such claims.

**These conditions form part of the conditions of entry and use of our facilities, equipment and services.**

**This lift pass:**

- (a) Is valid for the period of usage specified to or selected by you when purchased;
- (b) Remains the property of Kosciuszko Thredbo Pty Ltd (KT) at all times and:
  - 1) must not be resold
  - 2) cannot be transferred to another person, date or season
  - 3) Must not be altered in anywayany breach of this condition will result in the confiscation of the pass and may invoke police action;
- (c) Be available at lift access points for verification of access if requested by KT employees or agents;
- (d) Will not be refunded or replaced if lost or stolen or if any facilities are not operating for any reason or if any portion of the pass is unused;
- (e) If damaged and no longer grants you access to Thredbo Facilities, a \$4.00 replacement pass is issued;
- (f) Entitles you to use all operating lifts at Thredbo for the duration of the period specified to you or selected by you on purchase of the Lift Access;
- (g) Does not entitle you to provide or receive ski or snowboard instruction except where provided by KT, its employees or agents; and
- (h) May be cancelled at any time KT considers appropriate to protect its staff, customers, property and equipment.

**IF YOU BREACH ANY OF THE CONDITIONS OF THIS TICKET WE MAY REQUIRE YOU TO FORFEIT THE LIFT ACCESS AND YOU WILL LOSE ALL PRIVILEGES ASSOCIATED WITH THIS TICKET.**

Skiers/snowboarders must observe the Alpine Responsibility Code and ski/ride in a safe manner at all times.  
Failure to do so may result in forfeiture of skiing/snowboarding privileges.



# SNOW SPORTS LESSONS CONDITIONS OF ACCESS

In addition to the conditions of Lift and Mountain Access, participants in Snow Sports Lesson programs are bound to the below conditions:

## RISK WARNING

**The activities involve a significant risk of physical harm or personal injury including permanent disability and/or death to participants. Any such injury may result not only from the participant's actions but also from the action, omission or negligence of others. "Activities" means the preparation for, participation in and instruction in recreational alpine activities including but not limited to: alpine, nordic and freestyle skiing, snowboarding, riding on chairlifts, t-bars and other lift devices (rope tows, magic carpets etc).**

### This product:

- (a) Entitles the participant to access Thredbo Snow Sports School lessons for the duration of the period specified to you or selected by you on purchase of the Sports Lesson access;
- (b) Remains the property of Kosciuszko Thredbo Pty Ltd ('KT') at all times and must not be resold, transferred or altered in any way – and a breach of this condition will result in the confiscation of the pass;
- (c) Will not be refunded if any facilities are not operating for any reason or if any portion of the lesson or program is unused;
- (d) Will not be refunded or transferred for failure to arrive at the selected lesson start time prior to lesson departure;
- (e) Expired and unused lessons are non-refundable and cannot be transferred to another date, person or season;
- (f) No cancellation can be made on private lessons within 24 hours of the selected lesson start time;
- (g) Does not entitle you to provide or receive ski or snowboard instruction except where provided by KT, its employees or agents;
- (h) May be cancelled at any time KT considers appropriate to protect its staff, customers, property and equipment, or if KT considers that the participant's actions or behaviour are disrupting or negatively impacting the Thredbo Snow Sports Lessons. Where you are the parent or guardian of a child participant you must collect your child within 15 minutes of notification of cancellation; and
- (i) The participant must have valid lift access assigned for the duration of the lesson or program.

### MEDICAL RELEASE FROM PARENTS AND GUARDIANS OF CHILD PARTICIPANTS

- (A) I authorise KT and its employees and agents to arrange for medical attention of my child or to transfer my Child to the Thredbo Medical Centre or to a hospital if, in the opinion of that person, medical attention is needed or is likely to be needed for my Child. I am aware that the practice of medicine in a surgery is not an exact science and I acknowledge that no guarantees have been made to me as to the result of treatment or examination at the Thredbo Medical Centre.
- (B) I agree that on transporting my Child to any hospital or medical facility KT shall have no further responsibility, for, or in respect of, my Child.
- (C) I agree to pay all costs associated with such medical care or attention and for related transportation for my Child and I agree to indemnify and to keep indemnified KT for and in respect of any such costs incurred.
- (D) I further authorise KT and its employees and agents to render any necessary or emergency medical care or attention to My Child if considered necessary by a medical practitioner employed at the Thredbo Medical Centre.

### PUBLICITY RELEASE

I hereby unconditionally consent and authorise KT to use any and all audio, audio visual, and/or photographic recording of me/my Child relating to Snow Sports Lesson programs (unless otherwise specified by the parent/guardian).

### PRIVACY STATEMENT

KT collects the personal information requested on this Registration and Medical Release to enable the efficient provision of the goods and/or services that are requested or required by its customers and to facilitate the administrative functions associated with the provision of the goods and/or services. It is possible for you to gain access to this personal information held by KT by writing to the Privacy Officer, Kosciuszko Thredbo Pty Ltd, PO Box 80, Thredbo Village NSW 2625.





## ALPINE RESPONSIBILITY CODE

Regardless of how you enjoy your snow sport, always show courtesy to others and be aware that there are inherent risks in all snow recreational activities that common sense, protective equipment and personal awareness can reduce. These risks include rapid changes in the weather, visibility and surface conditions, as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers, snow fences and snowmaking equipment.

### OBSERVE THE CODE AND SHARE WITH OTHERS THE RESPONSIBILITY FOR A GREAT EXPERIENCE.

1. Know your ability and always stay in control and be able to stop and avoid other people or objects. It is your responsibility to stay in control on the ground and in the air.
2. Take lessons from professional instructors to learn and progress.
3. Use appropriate protective equipment to minimise the risk of injury.
4. Before using any lift you must have the knowledge and ability to load, ride and unload safely.
5. Observe and obey all signs and warnings. Keep off closed trails or runs.
6. Give way to people below and beside you on the hill. It is your responsibility to avoid them.
7. Do not stop where you are not clearly visible from above. Look uphill and give way to others when entering/exiting a trail or starting downhill.
8. Always ensure your equipment is in good condition and use suitable restraining devices to avoid runaway skiing/boarding equipment, even when riding chairlifts.
9. Do not ski, board, ride a lift or undertake any other alpine activity if your ability is impaired by drugs or alcohol.
10. If you are involved in, or witness an accident or collision, alert Ski Patrol, remain at the scene and identify yourself to the Ski Patrol.

### KNOW THE CODE. IT'S YOUR RESPONSIBILITY.

FAILURE TO OBSERVE THE CODE MAY RESULT IN CANCELLATION OF YOUR TICKET  
OR PASS BY SKI PATROL OR OTHER AUTHORISED PERSONNEL.

### 'RESPECT GETS RESPECT'

FROM THE LIFT LINE, TO THE SLOPES, THROUGH THE PARK AND THE RESORT.



# THREDBO GROUPS ORIENTATION MAP:



	Friday Flat Guest Services
	Group Order Collection
	Bathrooms
	Lesson Meeting Area
	Friday Flat Bistro (upstairs)
	Rental Collection
	Thredbo Leisure Centre
	Bus Parking