

FREQUENTLY ASKED QUESTIONS: 2018/19 MOUNTAIN COLLECTIVE PASS

What do I get when buy a Mountain Collective (18/19) Pass?

Those who buy the Mountain Collective Pass (18/19) receive two free days of skiing or riding, 50% off any addition single day lift tickets purchased thereafter, and exclusive lodging deals at each of these 16 destinations:

Alta (Utah), Aspen Snowmass (Colorado), Banff Sunshine (Alberta), Big Sky (Montana) Coronet Peak/The Remarkables (New Zealand), Jackson Hole (Wyoming), Lake Louise (Alberta), Mammoth Mountain, (California), Revelstoke (British Columbia), Snowbasin (Utah), Snowbird (Utah), Sugarbush (Vermont), Sun Valley (Idaho), Squaw Valley Alpine Meadows (California), Taos (New Mexico), Niseko (Japan) and Thredbo (Australia).

Why should I join early and buy now?

- Adult price of \$429USD
- Child price of \$99USD
- Quantities of the autumn sales promotion are limited and will run out.
- Pricing and promotions are subject to change at any time.

Which destinations are Global Affiliates and what do I get from them?

Global Affiliate resorts include Chamonix (France) Niseko United (Japan) and Valle Nevado (Chile). Mountain Collective Pass Holders (18/19) receive two free days only at each destination. However they don't access any additional discounts on additional days or lodging discounts.

What is the validity of the 2018/19 Mountain Collective Pass?

The 2018/19 Mountain Collective Pass is valid from 1 May 2018 to 30 April 2019.

What is the difference between a DESTINATION and a MOUNTAIN?

You will receive two days of skiing at each DESTINATION, not MOUNTAIN. For example, you will receive two free days of skiing between Alpine Meadows and Squaw Valley, as those two mountains are the same destination. This is also true for the Aspen mountains (Highlands, Buttermilk, Snowmass and Aspen), the Mammoth Resorts (Mammoth Mountain, June Mountain, Bear Mountain, and Snow Summit), Coronet Peak | The Remarkables, and Sun Valley's Dollar & Bald mountains.

Are there any blackout dates for redeeming my first two days or 50% off tickets?

There are no blackout dates with the Mountain Collective Pass or the 50% off lift tickets

What lodging deals are offered to Mountain Collective Pass holders?

Mountain Collective Pass holders (18/19) get exclusive access to great lodging deals at each of the Mountain Collective destinations. More information on specific lodging discounts is available at www.mountaincollective.com

*Please note: Some lodging properties will have blackout dates, in which Mountain Collective Pass holders are not eligible for a discount. Please note that Ski Queenstown-Coronet Peak-The Remarkables does not offer lodging.

When is the Mountain Collective pass valid at Southern Hemisphere resorts Thredbo, Coronet Peak and The Remarkables?

Your 2018/19 Mountain Collective Pass is valid during the 2018 ski season at Thredbo, and Coronet Peak | The Remarkables. Passes for the 2019 Southern Hemisphere season will be available beginning in March of 2019.

Where do I purchase my Mountain Collective Pass?

Passes can be purchased online at www.mountaincollective.com or via one of the following travel partners: Ski Max, Travelplan, Mogul Ski World, MySnow Holidays, Blue Powder Tours and Snowcapped Travel.

Where do I pick up my Mountain Collective Pass?

Upon purchase you will receive an email confirmation and a unique barcode number which you will use to redeem your pass at each destination.

Who can guests contact for specific questions?

Telephone

- North America: 1.800.705.6286 (Hours of Operation | Monday-Sunday 6AM-6PM PST)
- Australia: 1300 020 589 option 4 (Hours of Operation | Monday-Sunday 9AM-4.30PM EST)

Email - support@mountaincollective.com

I am a premium pass holder at one of the Mountain Collective Resorts. What discounts can I get when visiting other Mountain Collective Resort destinations?

Premium pass holders at Mountain Collective Resorts can purchase unlimited 50% off single day tickets at the other Mountain Collective Resorts. We recommend reaching out to the resort you're interested in visiting to inquire about specific details.

Premium pass holders can purchase up to five (5) half price tickets at each Global Affiliate Destination.

For 2018/19 there is no offer for Squaw Valley / Alpine Meadows season pass holders. Mammoth Mountain benefit is only for holders of the Mammoth Black Pass.

I am an employee of one of the Mountain Collective Resorts. What discounts do I receive?

Employees of Mountain Collective Resorts can purchase unlimited 50% off tickets at other full partner Mountain Collective Resorts. See your human resources department for details.

2018/19 MOUNTAIN COLLECTIVE PASS

2018/19 Mountain Collective Pass Holders are eligible for 2 days and unlimited 50% 1 day passes at full partner destination.

For Affiliate resorts, 2018/19 Mountain Collective Pass holders receive 2 Free Days Only – no additional 50% off days

<u>FULL PARTNER DESTINATION</u>	<u>MOUNTAIN COLLECTIVE BENEFIT</u>
ALTA	2 Days & unlimited 50% 1 day passes for any additional days
ASPEN SNOWMASS	2 Days & unlimited 50% 1 day passes for any additional days <u>2 Days can be used at either: SNOWMASS – ASPEN MOUNTAIN – ASPEN HIGHLANDS – BUTTERMILK.</u> NB. Pass holders do not get 2 days at each resort
BIG SKY	2 Days & unlimited 50% 1 day passes for any additional days
NZSKI – 2018 SEASON	2 Days & unlimited 50% 1 day passes for any additional days <u>2 Days can be used at either: CORONET PEAK OR REMARKABLES.</u> Pass holders do not get 2 days at each resort
JACKSON HOLE	2 Days & unlimited 50% 1 day passes for any additional days
SUNSHINE VILLAGE	2 Days & unlimited 50% 1 day passes for any additional days
LAKE LOUISE	2 Days & unlimited 50% 1 day passes for any additional days
MAMMOTH MOUNTAIN	2 Days & unlimited 50% 1 day passes for any additional days
NISEKO UNITED	2 Days & unlimited 50% 1 day passes for any additional days
REVELSTOKE	2 Days & unlimited 50% 1 day passes for any additional days
SNOWBASIN NEW	2 Days & unlimited 50% 1 day passes for any additional days
SNOWBIRD	2 Days & unlimited 50% 1 day passes for any additional days
SQUAW VALLEY	2 Days & unlimited 50% 1 day passes for any additional days
SUGARBUSH NEW	2 Days & unlimited 50% 1 day passes for any additional days
SUN VALLEY	2 Days & unlimited 50% 1 day passes for any additional days
TAOS	2 Days & unlimited 50% 1 day passes for any additional days
THREDBO – 2018 SEASON	2 Days & unlimited 50% 1 day passes for any additional days

Thredbo Premium Pass Holder Benefits

The Thredbo Premium Pass with Mountain Collective Benefits is

- 1) THREDBO 365 PASS
- 2) 2018 THREDBO WINTER PASS: PREMIUM

Thredbo 365 Pass holders can purchase unlimited 50% off single day tickets at the other Mountain Collective Resorts. We recommend reaching out to the resort you're interested in visiting to inquire about specific details.

Thredbo Premium Pass holders can check their Mountain Collective validity by contacting Thredbo Guest Services on 1300 020 589 option 4

Discounted pass pick up – Full partner resorts

Below are the locations for eligible Thredbo season pass holders to purchase their 50% off 1 day lift passes

<u>FULL PARTNER DESTINATION</u>	<u>RECIPROCITY - DISCOUNT PASS COLLECTION POINT</u>
ALTA	Present pass and photo ID at any Ticket office
Big Sky	Present pass and photo ID at any Ticket office
ASPEN SNOWMASS	Present pass and Photo at any ticket window: Snowmass – Aspen Mountain – Aspen Highlands - Buttermilk
BIG SKY	Present pass and photo ID at any Ticket office
JACKSON HOLE	Present pass and photo ID at any Ticket office
SUNSHINE VILLAGE	Present pass and photo ID at the Ski Hub in Banff or at Guest Services in resort
LAKE LOUISE	Present pass and photo ID at the Ski Hub in Banff or at Guest Services in resort
MAMMOTH MOUNTAIN	Present pass and photo ID at any Ticket office
NZSKI – 2018 SEASON	Present pass and photo ID at Coronet Peak –Remarkables – Snow Centre Queenstown
NISEKO UNITED	Hirafu - Base and Mountain centre information counters Hanazono - Hanazono Lift ticket counter Niseko Village - Base camp at the Greenleaf Hotel and Gondola base Lift ticket counter next to Hilton. Annupuri - The Annupuri Gondola Lift ticket counter
REVELSTOKE	Present pass and photo ID at any Ticket office
SNOWBASIN NEW 18/19	Present pass and photo ID at any Ticket office
SNOWBIRD	Present pass and photo ID at any Ticket office
SQUAW VALLEY	Present pass and photo ID at any Ticket office
SUGARBUSH NEW 18/19	Present pass and photo ID at any Ticket office
SUN VALLEY	Present pass and photo ID at any Ticket office
TAOS	Present pass and photo ID at any Ticket office

Discounted pass pick up – Affiliate resorts

Thredbo premium pass holders can purchase up to five (5) half price tickets at each Global Affiliate Destination. **Please note that this is not the same benefit as full partner resorts and pick up locations are very specific.**

<u>AFFILIATE RESORT</u>	<u>AFFILIATE BENEFIT</u>	<u>PASS COLLECTION POINT</u>
CHAMONIX	<p>Top tier Season Pass Holders can only purchase a consecutive 5 day lift ticket at ½ price at Chamonix customers are not able to purchase single day lift tickets at half price.</p> <p>This pass must be either the Chamonix Le Pass or Mont Blanc Pass</p>	Present Pass and photo ID at Central Cash Desk, 35, place de la Mer de Glace, 74400 – CHAMONIX MONT-BLANC
VALLE NEVADO	50% off 1 – 5 day lift pass	Present pass and photo ID at any Ticket office

FULL PARTNER RESORTS – TOP TIER SEASON PASS HOLDER BENEFIT

2018/19 Top Tier Season Pass holders of Mountain Collective Destinations are eligible for unlimited 50% off the price of the in resort rate 1 day lift pass at Thredbo.

BELOW ARE THE ELIGIBLE SEASON PASSES FROM EACH FULL PARTNER DESTINATION

PASS MUST BE PAID IN FULL TO BE ELIGIBLE

<u>DESTINATION</u>	<u>ELIGIBLE PASS</u>
ALTA	ALTA UNLIMITED USE PASS
ASPEN SNOWMASS	PREMIER PASS
BIG SKY	GOLD PASS
JACKSON HOLE	GRAND PASS
LAKE LOUISE - SUNSHINE	SKIBIG 3 SEASON PASS
MAMMOTH MOUNTAIN	MAMMOTH BLACK
NZSKI	3 PEAKS PASS
REVELSTOKE	REVELSTOKE SEASON PASS
SNOWBASIN	PREMIER SEASON PASS

SNOWBIRD	UNLIMITED PASS
SQUAW VALLEY / ALPINE MEADOWS	NO OFFER IN 2018/19
SUGARBUSH	ALL MOUNTAIN 7 PASS
SUN VALLEY	ADULT OR YOUTH CHALLENGER PASS
TAOS	TAOS FULL PASS AND TAOS VALUE PASS