



SUMMER 2020/21 SCHOOL GROUP RATES

October 2020 – 11 June 2021

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SCHOOL GROUPS IN 2020/21

Group Booking Process: Summer 2020/21

STEP 1: REQUEST FOR A GROUP BOOKING

- Group booking requests must be received by Thredbo Guest Services: Groups via the google doc School Group Summer Booking Form no later than 3 weeks prior to the arrival date.
- In 2020, the allocation of Mountain Bike lesson times for a group booking is on a first come first serve basis. Please ensure that you book your school with Thredbo as soon as possible to avoid disappointment, Note MTB event dates where bookings cannot be accepted.
- Please note:
 - Your booking request will be reviewed and you will receive confirmation of approval or request to alter lesson times from your original request.
 - Requested times for lessons or rental collection may not be available due to the demand of the products on a requested date, in which case alternate times or dates will be offered.
- Once your booking request has been approved we will send you a proforma tax invoice confirming your group booking along with further information regarding your booking.

STEP 2: FINAL CONFIRMATION OF A GROUP BOOKING

- 10 days prior to arrival groups must submit individual student data for all students and teachers visiting the resort. This information, including total guest numbers, names, an in resort contact and any medication or allergies that Thredbo staff should be aware of (medical information only required for Mountain Bike bookings). This information is mandatory and required for contact tracing, it also assists with ensuring correct allocation of instructors and the timely preparation and collection of orders.
- 1 week prior to the group's arrival Thredbo Guest Services: Groups will send an email containing valuable information to assist the group make the most of their time in Thredbo. The group contacts or leaders should view this information prior to arrival.
- Payment of booking is required 7 days prior to arrival.

STEP 3: COLLECTION OF A GROUP BOOKING

- Thredbo Group bookings are to be collected from Thredbo Guest Services at Valley Terminal Guest services Medical Consent forms and Unaccompanied Minor Rental forms (only required for mountain bike rental packages) must be returned to Guest Services when collecting the Groups order, if not previously submitted.

SCHOOL GROUP RATES SUMMER 2020/21

Rates valid: October 2020 to 11 June 2021

Minimum number required for group booking - **20** Paying Guest per booking.

Free of Charge (FOC's) passes are at a ratio of 1 FOC per 10 paying guest. NOTE: Excluding Mountain Biking

SCENIC CHAIRLIFT

October 2020 – 11 June 2021		Scenic Pass
Student - 1 Day		\$10.00
Teacher – 1 Day		\$26.00

MOUNTAIN BIKING - MONDAY to FRIDAY ONLY

21 November 2020 – 2 May 2021	MTB Lift and 2 HR Clinic	Add On - MTN Bike Rental	Add 1pm Clinic
Student – 1 Day	\$79	\$59	\$39
Teacher – 1 Day	\$119	\$79	\$39
Student – 2 Day	\$129	\$99	\$69
Teacher – 2 Day	\$179	\$149	\$69

- Session time for 2hr Mountain Bike Clinic are at 10am. These sessions are based on availability and will be advised upon confirmation of booking request
- Mountain bike rental package includes mountain bike hire and body armour package rental (full face helmet, pressure suit and knee pads)
- Multi-day tickets are for consecutive days only.

BOBSLED AND LUNCH ADD-ONS

The below items can be booked stand alone or as an add-on with any of the above packages

6 October 2020 – 11 June 2021	Thredbo Bobsled 2 x Ride	Lunch Per Day
Student	\$8	\$16.00
Teacher	\$8	\$16.00

- Chairlift and bobsled times are allocated on a first come first served basis. Your requested time will be subject to availability and is not confirmed until you have received order confirmation email.

THREDBO LEISURE CENTRE

As at 22 October 2020, Thredbo is not taking school group bookings for the Thredbo Leisure Centre. This will be monitored and if guidelines change and Thredbo is able to offer a Leisure Centre Pool or Sports Hall product availability and rates will be updated accordingly.

COVID-19 OPERATING GUIDELINES

We're excited to be able to offer Scenic Chairlift and Mountain biking products for School Group in 2020/21. We're operating our summer season under a revised operating model that has been developed under the advice of the NSW Department of Health.

Our COVID-19 SAFETY GUIDELINES are list on the last page of this document and below is a link to our Covid-19 questions page on our website.

[COVID - 19 | Your Questions Answered](#)

Group Booking Terms and Conditions

Booking & Payment Information

- Bookings must be made at least 21 days prior to arrival. (Priority given to early bookings)
- All passes & Equipment Rental must be paid for at least 7 days prior to arrival by direct deposit, personal cheques or credit card. Please note that Kosciuszko Thredbo Pty Ltd does not accept DINERS cards.
- Payment is non-refundable. Cancellations of group bookings are not accepted within 7 days of your arrival date. Students no longer able to attend due to injury or illness may be eligible to a MyMoney credit. MyMoney can be used at valid Kosciuszko Thredbo venues. A medical certificate is required for any injury credit applications.
- Payment is per group. No individual payments will be accepted.
- If choosing the Direct Deposit method you must wait until your confirmation number has been provided and quote as a reference when depositing. Payment details are as follows:
 - a. **Direct Deposit Details are as follows:**
Kosciuszko Thredbo PL
NAB
BSB: 082 001
A/C: 53 364 0174
 - b. **Cheques are to be made out to: Kosciuszko Thredbo PL**
 - c. **Credit Card: Please contact groups on (02) 6459 4246 to provide credit card details**

Ticketing Conditions & Information for School Groups

- Bona fide school groups must consist of 20 or more to receive this offer.
- Bona fide school groups to Year 12 will be charged at the Student rate and receive 1 teacher free for every 10 paying students. Note: Excluding MTB
- All passes must start on the same day.
- As there are often other groups booked in to the Chairlift, Bobsled and Thredbo Leisure centre it is very important to arrive at your scheduled activities on time assure your group does not miss out. In the event your group is running late, you will be required to contact Thredbo Groups, to arrange alternative activities times. During busy periods the group may have to wait for the next available activity time. We will accommodate the best we can for groups who are running late, please keep in mind on busy days this may affect other groups activities.
- Your lift passes collection can be made from the Thredbo Sports Store at Valley Terminal.

Rental Conditions & Information

- Rental equipment is collected from Valley Terminal Guest Services.
- Rental collection time will be scheduled from 9am. Arriving late to your allocated time may put you behind the last group booked resulting in on mountain delays.
- The Group Information Form must be fully completed and returned no later than 10 days prior to the group's arrival to enable entry of guest rental information into our system to help avoid congestion when going through the Rental process.
- Unaccompanied Minor Rental Forms must be completed prior to arrival and presented to Valley Terminal Guest Services on arrival.

School Lunches Conditions and Information

- Lunch order requirements must be pre-booked at least 10 days in advance.
- Minimum number of 20 is required to qualify for school lunch group rates.
- Adults and students are at the one rate. There are no free of charge meals.
- Lunch times must be booked at least 10 days prior to your arrival in and are at 45-minute intervals.
- The lunch area booked is in the upstairs area at Valley Terminal Bistro.
- Lunch examples are a guide on what will be on offer, not all options may be available on the requested days.
- Any particular dietary requirements must be forwarded 10 days in advance.
- Cancellation of lunch orders must be 10 days in advance or a cancellation fee of 50% will apply.

General Visit Information:

It is essential that all guests have waterproof gear as the weather conditions in the mountains can change rapidly. Thredbo Sports at Valley Terminal has a range of waterproof jackets and pants available for rental, suitable for groups. For pricing please contact Thredbo Groups on (02) 6459 4246.

Many guests are not properly equipped for a walk in the alpine zone. It is essential that group organisers make everyone aware how quickly the weather can change and to be prepared for any conditions. Blizzards and cold winds at below zero temperatures are not uncommon in summer in the mountains. These conditions can be enjoyed if people are properly prepared. The guides make the final decision on whether anyone is not properly equipped for the day, which may result in a student having to miss an activity.

What to Bring:

- Waterproof jacket and pants
- Warm jacket and a warm wool or fleece jumper (mid layer)
- Solid walking shoes, preferable boots (no sandals). No open footwear
- Hat, sunglasses and sunscreen
- Water –at least 1 litre per person
- Lunch and snacks
- Gloves and warm hat
- Day pack to carry the above
- Insect repellent is recommended

COVID-19 SAFETY GUIDELINES:

1. You acknowledge that COVID-19 is a highly contagious virus and that we are required to both comply with public health orders and to implement safety measures that we consider reasonable and necessary in order to seek to keep our staff and all customers safe.
2. You agree to abide by any and all restrictions, guidelines and requirements which are in place or which may be adopted by us as emergency measures in response to the COVID-19 pandemic.
3. You acknowledge that these measures may change from time to time and without advance warning in response to advice and directions from relevant authorities, and operational and access decisions made accordingly by us.
4. You agree:
 - a) That you will not attend or access any Thredbo Resort venue or service nor seek to use any lift pass that you have purchased if and for so long as you are required to self-isolate, have been tested for COVID-19 and are awaiting the results, or are confirmed as infected with COVID-19, or experiencing symptoms of any illness that are consistent with a possible COVID-19 diagnosis.
 - b) That you will immediately seek medical advice and advise us if during any time within Thredbo Resort or within 14 days after your departure you become unwell with symptoms consistent with a possible COVID-19 diagnosis. In such circumstances please contact Thredbo Groups on 6459 4246 or via email sent to groups_thredbo@evt.com
 - c) To observe the social distancing measures in place from time to time. You acknowledge the limitation in capacity of lift access and acknowledge and accept that there may be delays in accessing and using the lifts as a result for so long as such measures are in place. The current restrictions imposed (and noting that these are subject to change) require that the following behaviours are observed:
 - i. Limitation of 2 per quad chair, 1 person per double chair, 2 people per gondola cabin, 1 person per T-bar.
 - ii. Household groups who normally reside together may, upon request, ride as a group up to the carrying capacity of the chair or gondola. We may in our discretion refuse this request, particularly if staff have reason to suspect that those seeking to utilise this exemption are not members of a common household, and guests must at all times follow the directions of our staff.
 - iii. Lift queues limited to single queues only. Staff queue priority only whilst undertaking operational roles in uniform.
 - iv. Maintain 1.5m from other people at all times whilst on the mountain and within the resort boundaries, including whilst waiting in lift queues.
 - v. Where children cannot self-load, a parent or guardian must assist. Our staff are not required to and will not assist with the loading of children. Parents or guardians who are unwilling or unable to assist with loading children for whom they are responsible should not permit those children to use the lifts. Except where it is unlawful to do so, we will not be responsible for any injuries sustained by customers, including children, in circumstances in which the responsible parent or guardian has failed to load the child using due care or has failed to load the child onto the lift, or in circumstances in which a child has sought to load themselves and has not been able to do so with care or at all.
 - d) Maintain a high standard of personal hygiene. This includes:
 - i. Washing hands using soap and water for at least 20 seconds on a regular basis;
 - ii. Covering your nose and mouth when coughing and sneezing with a tissue or flexed elbow
 - iii. Sanitising hands using available stations before and after accessing our services, or touching retail or rental items;
 - iv. Avoiding close contact with anyone with cold or flu-like symptoms; and
 - v. Staying away from Thredbo Resort if you are sick.
5. In the event of mountain closure, guests will be notified via SMS and email in relation to closure. Guests will be directed to return to their accommodation or car until the closure is lifted.
6. We have robust processes in place to react to confirmed cases. You accept that this may involve immediate unannounced actions that we and you are required to take, including ceasing some or all services for an unspecified period of time to allow for cleaning and investigation by appropriate authorities. We will only open following permission from appropriate authorities and where we deem it appropriate.