



**WINTER 2025
SCHOOL GROUP
Group Booking Terms and Conditions**

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GROUP BOOKING TERMS AND CONDITIONS

1.0 Booking Information and Confirmation

- Group booking requests must be submitted via the Thredbo provided online form.
- Group booking requests must be received no later than 3 weeks prior to the arrival date.
- Group booking requests are reviewed and confirmed based on availability.
- Priority of lesson allocation spots will be given to schools who booked and attended Thredbo the previous Winter season.
- After the notified cut-off date for returning schools, bookings will be allocated based on booking request submission first served basis.
- The booking request will be reviewed, and if the booking request is approved a confirmation Pro Forma Tax Invoice will be provided via email, or request to alter trip date, lesson time or discipline availability (snowboarder/skier), within 21 days from original request submission date.
- On confirmation of booking request, a **\$200.00 non-refundable deposit** is required to secure the booking.
- Payment of the \$200 non-refundable deposit is due 7 days after confirmation email date.
- A reminder email with an overdue due date will be provided. If no payment has been received by this final date the confirmed allocation spot is forfeited, and allocation is subject to availability.

2.0 Payment Information

- Payment is non-refundable.
- Final payment of the School Group booking must be paid for at least 7 days prior to arrival by direct deposit or credit card.
- Kosciuszko Thredbo Pty Ltd does not accept DINERS cards.
- Thredbo payment methods are subject to change at any time.
- Payment is per group. No individual payments will be accepted.
- If choosing the Direct Deposit method, the group must wait until a reference number is provided and quoted as a reference when depositing. Please allow 3 business days for Direct Deposit to clear.
- Groups are requested to provide an emailed remittance advice to efficiently match payment to orders.
- Payment details are as follows:

Direct Deposit:

Kosciuszko Thredbo PL

NAB

BSB: 082 001

A/C: 53 364 0174

Credit Card: Please contact groups on (02) 6459 4246 to provide credit card details

3.0 Cancellation Policy

- If the booking is cancelled after the deposit has been received and prior to the final payment being received, the \$200 deposit is forfeited and cannot be reallocated to other groups or future trips to Thredbo.
- Cancellations of group bookings are not accepted after final payment has been received by Thredbo or within 7 days of your arrival date.
- Students no longer able to attend due to injury or illness may be eligible to a MyMoney credit.
 - MyMoney can be used at valid Kosciuszko Thredbo venues.
 - A medical certificate is required for any injury credit application.
 - MyMoney can be applied to group individuals after written approval from the group payee.

4.0 Blackout Period and Pricing Seasons

- Thredbo only accepts school group bookings Monday to Friday with no access to weekend visitation or during the BLACKOUT period.
- Pricing seasons and availability:
 - 9 June – 27 June VALUE pricing
 - 30 June – 18 July BLACKOUT (No Availability)
 - 21 July – 5 September PEAK pricing
 - 8 September – 3 September VALUE pricing
- No schools will be able to book under the School Group booking process, products or rates during the BLACKOUT period or weekend visitation. Retail rates (released around March 2025) and online booking process via the Thredbo Online shop apply.

5.0 Ticketing Conditions

- Bona fide school groups must consist of 20 or more paying students to receive this offer.
- Bona fide school groups 7years old to Year 12 will be charged at the student rate.
 - School Group lessons are not available for children under 7 years of age.
 - Please refer to the Thredboland and Kids Programs page on the Thredbo website.
- Bona fide school groups will receive 2 teachers free for every 10 paying students.
- ALL products must start on the same day.
- All students and teachers will be allocated the same product and add-ons for the entire group.
 - Note: Exception to this is the Day 1 afternoon lesson included for Students only.
- Lift & Lesson product duration can be selected from the durations below:
 - 1 Day – start day: Monday, Tuesday, Wednesday, Thursday or Friday
 - 2 Days – start day: Monday, Tuesday, Wednesday or Thursday
 - 3 Days – start day: Monday Tuesday or Wednesday
 - 4 Days – start day: Monday or Tuesday
 - 5 Days – start day: Monday
- All Lift & Lesson Product durations are for consecutive days.

6.0 Student Lift and Lesson Product

- Mandatory 2-hour morning lesson at either 8.30am or 10.30am time slot matching the duration selected.
 - Lesson times at either 8.30am or 10.30am (remain the same for entire duration of the product)
 - Lift pass, matching the duration of the product is included
- A 2-hour afternoon lesson is included for all school group products for Day 1.
 - All ability level students are required to have an afternoon 2-hour lesson at 1.30pm on Day 1.
- All school group lessons meet on Friday Flat at the School Group Meeting Area.
 - Student lessons meet 15 minutes prior to start times. i.e. 8.15am, 10.15am
 - For the 1.30pm afternoon lesson, the meeting time is 1.15pm
- School Group lessons aim to be based off a 1:10 ratio for class allocation, not purely ability based:
 - In some cases, school group lessons may result in split-ability classes of the same discipline.
- Lesson classes require a min of 5 students per discipline (ski or snowboard), at the same ability level, provided the minimum 20 paying student requirement is met for the total group.
- Discipline numbers (split between skier and snowboarder) are required and used for confirming a group booking request:
 - Changes to these can be requested however not guaranteed due to instructor availability.
 - On-snow changes will be limited, so early requests improve chances of accommodating.
 - Requested lesson times and add on products may not be available due to the demand of the products on a requested date, in which case alternate times and/or dates will be offered.

7.0 Teacher Lift and Lesson Product

- Lift pass duration matches student consecutive product duration.
- Thredbo offers School Group Teachers a lift product, receiving 2 teachers free for every 10 paying students.
- Teachers/Supervisors with School Groups can supervise student lessons:
This is in a shadow capacity, with no instruction provided to the teacher/supervisor
Teachers/Supervisors must be above the ability of the group they are shadowing
- Teachers/Supervisors can elect to add-on an adult lesson:
Adult lessons: 2- hour duration (starting either 9:15am or 11:20am)
Please note this is a separate class at a different time to the student lesson
Due to different start times between adult and student lessons, teachers/supervisors may need to leave the adult lesson early to resume supervision at the conclusion of the student's lesson
- Teachers/Supervisors are responsible for students riding responsibility outside of their lesson time and maintaining the group's overall respect towards staff and other guests.
- Teachers/Supervisors are responsible for the drop off and collection of students to their instructors at the School Group meeting area for each lesson.
- In line with Thredbo management of non-compliance to the Alpine Responsibility Code and Terms and Conditions: if students, teachers/supervisor are found to have acted in a Dangerous Manner or to be in a closed area, lift passes may be suspended or cancelled by Thredbo.
- As per the NSW guidelines for Teacher/Supervisors: *reasonable steps must be taken to demonstrate that students understand and will adhere to the Alpine Responsibility Code.*

8.0 Customer Data Form and Lesson Class Lists

- At least 2 weeks prior to the group's arrival, the fully completed student and teacher data form is to be submitted (including ability level, in-resort contact details, and any medication/allergies/special considerations Thredbo staff should be aware).
Any change to final numbers will be reviewed and subject to availability.
Including increase in total numbers or change to the ski/snowboard discipline split.
- Thredbo Groups will not accept any other student and teacher data forms other than the supplied Thredbo student and teacher data form (provided early 2025).
- Final total student and teacher numbers provided in this form will be used to generate a final Proforma Invoice for payment.
- Final Student discipline allocation and ability will be utilised for the pre-allocation of the Lesson Class Lists.
- Thredbo Snowsports will pre-allocate the Lesson Class List and provide this back to the group prior to arrival to manage any minor amendments in advance to on-snow organisation.
- Any students with special considerations that may impact their lesson experience need to be communicated to Thredbo Groups as soon as possible, noting if advised on the customer data form, this may be too late to arrange additional assistance.
Some considerations require advanced planning and, in some cases, additional costs in order to safely accommodate the student in the school group program.

9.0 Thredbo Alpine Coaster Conditions and Information

- Please note group bookings do not provide exclusive access, and the group use the same line as guests.
- Access times will be rounded to the nearest hour. Times are based on availability and first come, first served.
- It is very important the group arrives at the scheduled activity on time.
- Alpine Coaster operation hours may change depending on the intended trip date.
- The Alpine Coaster can be affected by weather conditions, and times may need to be adjusted on the day.
- To ride the Alpine Coaster on your own you must be 8 years of age or older and over 135cms tall.
- Students under 8 will double up with a responsible adult (15yrs +), but all riders require a paid pass.

10.0 Rental Conditions and Information

- Rental equipment is collected from Friday Flat Thredbo Sports only.
- Rental collection times are booked in half hour intervals. Arriving late to your allocated time may put you behind the last group booked resulting in on snow delays.
- Groups with an 8.30am lesson time must be ready for rental collection from 7.30am to allow sufficient time to ensure on time lesson departure.
- The student and teacher data collection form MUST be fully completed and returned no later than 14 days prior to the group's arrival to enable entry of guest rental information into our system to help avoid congestion when going through the Rental process.
- The Unaccompanied Minor Rental Form must be agreed to in the student teacher data collection form.
- For groups that rent through Thredbo Rentals, groups can select the Valet Equipment storage locker rental add-on for night storage of ski and snowboard equipment only.
Helmets, Boots and other items remain with the group and need to be taken off site each day.
- Rental collection time, equipment lockers are subject to availability and will be confirmed at time of booking confirmation.
- Clothing rental includes waterproof jacket and waterproof pant pack (no separate item price).
- Google and Gloves cannot be rented, however can be purchased and must be pre-arranged at least 14days in advance of arrival.
- Groups who rent through Thredbo Groups will be provide a lanyard and plastic sleeve free of charge to assist with rental collection.

11.0 Thredbo Leisure Centre Conditions and Information

- All school groups must adhere to the Thredbo Leisure Centre – Conditions of Entry.
- Thredbo Leisure Centre staff adhere to the RLSSA Keep Watch Program. For more information on Keep Watch go to: <http://www.royallifesaving.com.au/programs/keep-watch-toddler-drowning-prevention-program>
- Mission Inflatable usage requires all students to complete a 25m swim test using the Freestyle swimming technique and the unassisted exiting of the pool over the high end of the pool.

12.0 School Lunches Conditions and Information

- Lunch order requirements must be pre booked at least 14 days in advance (pending availability).
- Minimum number of 20 is required to qualify for school lunch group rates.
- Teacher/Supervisor and Students are at the one rate. There are no free of charge meals.
- 50min booking in the designated area reserved for school groups, at their allocated time.
- Lunch examples are a guide on what will be on offer, not all options may be available on certain days.
- Butter chicken curry & rice; hot dog & chips; beef lasagne & chips; fresh sandwich, or salad option & chips.
- Fruit, cordial and water is provided in the allocated seating area.
- Any dietary requirements must be advised 14 days in advance via the student and teacher data form.
- Cancellation of lunch orders must be 7 days in advance or a cancellation fee of 50% will apply.

Additional Terms and Conditions

Note: By booking through Thredbo Groups you are agreeing to our Terms and Conditions on behalf of all participants in your group. Additional terms and conditions below will be available closer to the Winter 2024 season. When updated, these can be accessed via our website [Thredbo Terms and Conditions](#)

- Contract for Winter Resort and Lift Access, Conditions for Snowsports Lessons, Conditions for Winter Equipment Rental, Conditions for Thredbo Leisure Centre, Conditions for Alpine Coaster Access.

The information provided above is required to be read in conjunction with the rates below and Thredbo Winter 2025 School Group Rates and Product.